



Press Release

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AIG BUSINESS TRAVEL ASSISTANCE APP NOW AVAILABLE FOR U.S. CUSTOMERS

HOUSTON – February 10, 2016 – American International Group, Inc. (NYSE: AIG) has announced that its AIG Business Travel Assistance mobile app is now available for U.S.-based users who have coverage under AIG’s group travel accident insurance policies.

The secure, members-only assistance app, available for iOS and Android, provides convenient access to in-depth travel, security, and health information. AIG’s group travel accident insurance policies are made available through its Group Benefits unit to sponsoring organizations including companies, schools, and nonprofit groups.

Among its many features, the AIG Business Travel Assistance app offers a **One-Touch “Help” Button**, which connects travelers directly to emergency travel assistance, and a virtual **Assistance ID Card** with vital information including policyholder name, policy number, and key contact numbers and websites that can be accessed 24/7 in the event of a business travel emergency.

Other features include **Country Reports**, which provide key information on political conditions, security issues, travel logistics, cultural factors, contact details, and health advisories; a **Medical Translations Tool**, which translates medical terms and phrases into multiple languages; and a **Drug Brand Equivalency Tool**, which generates drug brand names and their equivalent names for multiple countries.

Security Awareness Training, which includes online travel safety videos and knowledge tests that provide basic tools and information to help travelers be aware, organized, and prepared, may also be available depending on policyholder access.

In addition to the app, smartphone and tablet users may also use their devices to access AIG’s full desktop travel assistance website, which is mobile-enabled.

“AIG’s travel assistance services can help travelers cope with everything from travel mishaps to life-threatening emergencies, and this app provides a new, convenient way for U.S.-based customers to access our global resources,” said Frank Scalia, Head of Accident Sales for AIG’s Group Benefits business.



The AIG Business Travel Assistance app was initially made available in 2015 for users based in Europe. The app for U.S.-based customers is now available for the iPhone through Apple's App Store, and for Android phones through Google Play.

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About AIG

American International Group, Inc. (AIG) is a leading global insurance organization serving customers in more than 100 countries and jurisdictions. AIG companies serve commercial, institutional, and individual customers through one of the most extensive worldwide property-casualty networks of any insurer. In addition, AIG companies are leading providers of life insurance and retirement services in the United States. AIG common stock is listed on the New York Stock Exchange and the Tokyo Stock Exchange.

Additional information about AIG can be found at www.aig.com | YouTube: www.youtube.com/aig | Twitter: [@AIGinsurance](https://twitter.com/AIGinsurance) | LinkedIn: www.linkedin.com/company/aig

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